invent

HP OpenView

VantagePoint

Next Generation IT Management for the New Enterprise

HP OpenView
Works | Right | Now

Jim Grant
General Manager
Electronic Enterprise
HP OpenView

The New Enterprise Needs vs. Reality

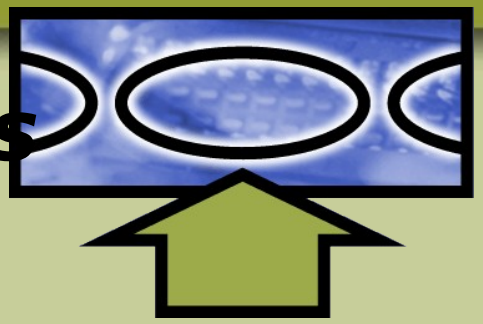
The Needs	The Reality
SPEED	**COMPLEXITY**
See immediate business impact	Data, data, data but few answers
Auto-adaptive	Skill gap & people shortages
Fast results	Difficult & slow

VantagePoint Provides:

- ***Business-driven* Intelligence**
  (See business impact immediately)
- ***Instant* Intelligence**
  (Immediate Results)
- ***Active* Intelligence**
  (Respond to the unexpected)

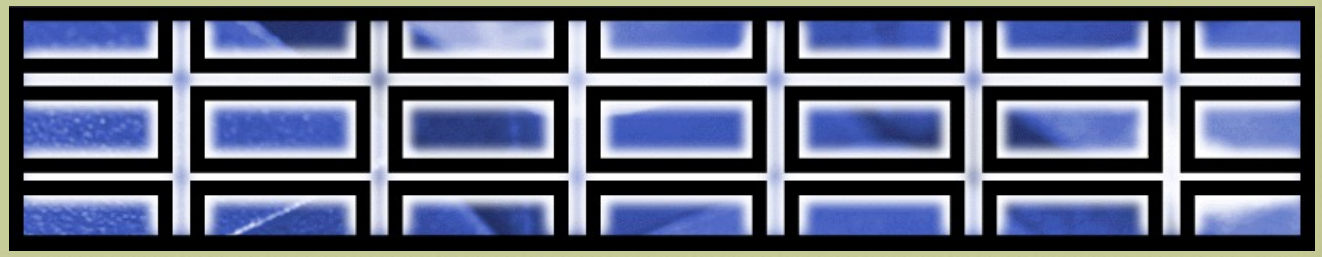
The New Enterprise Demands A New Way of Thinking

pplications, Services



Logical Groupings

Elements

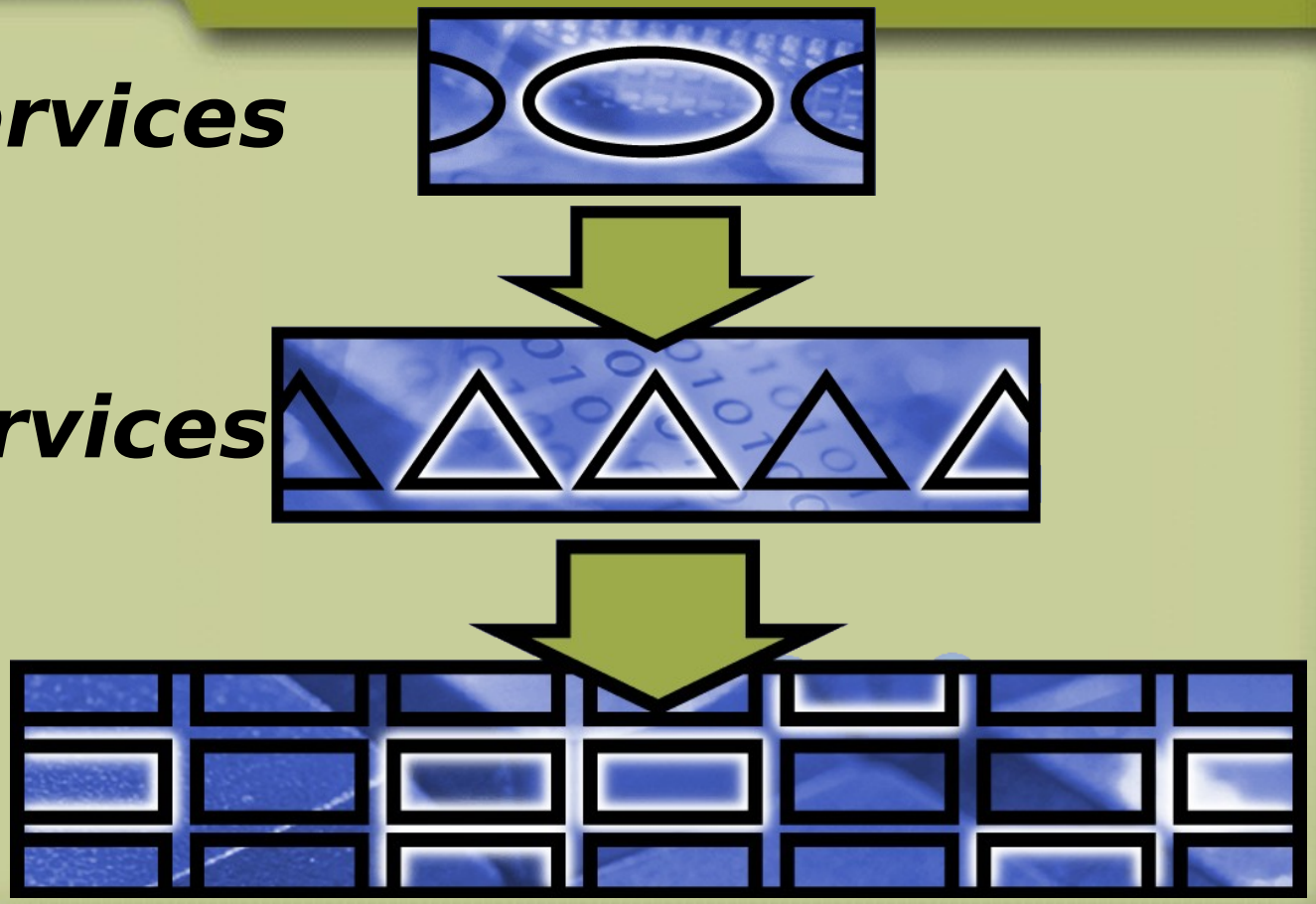


The New Enterprise Demands A New Way of Thinking

Business Services

Modeled Services

Elements



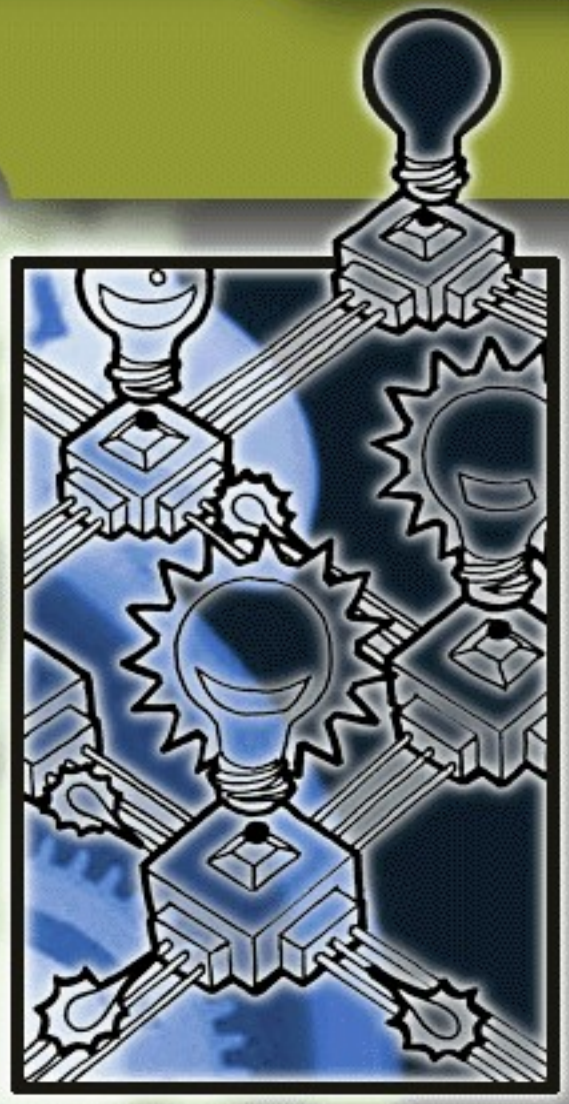
Business-driven Intelligence

- *Business transaction insight*
  - *Context-driven*
  - *Business-centric views*

See the business impact immediately

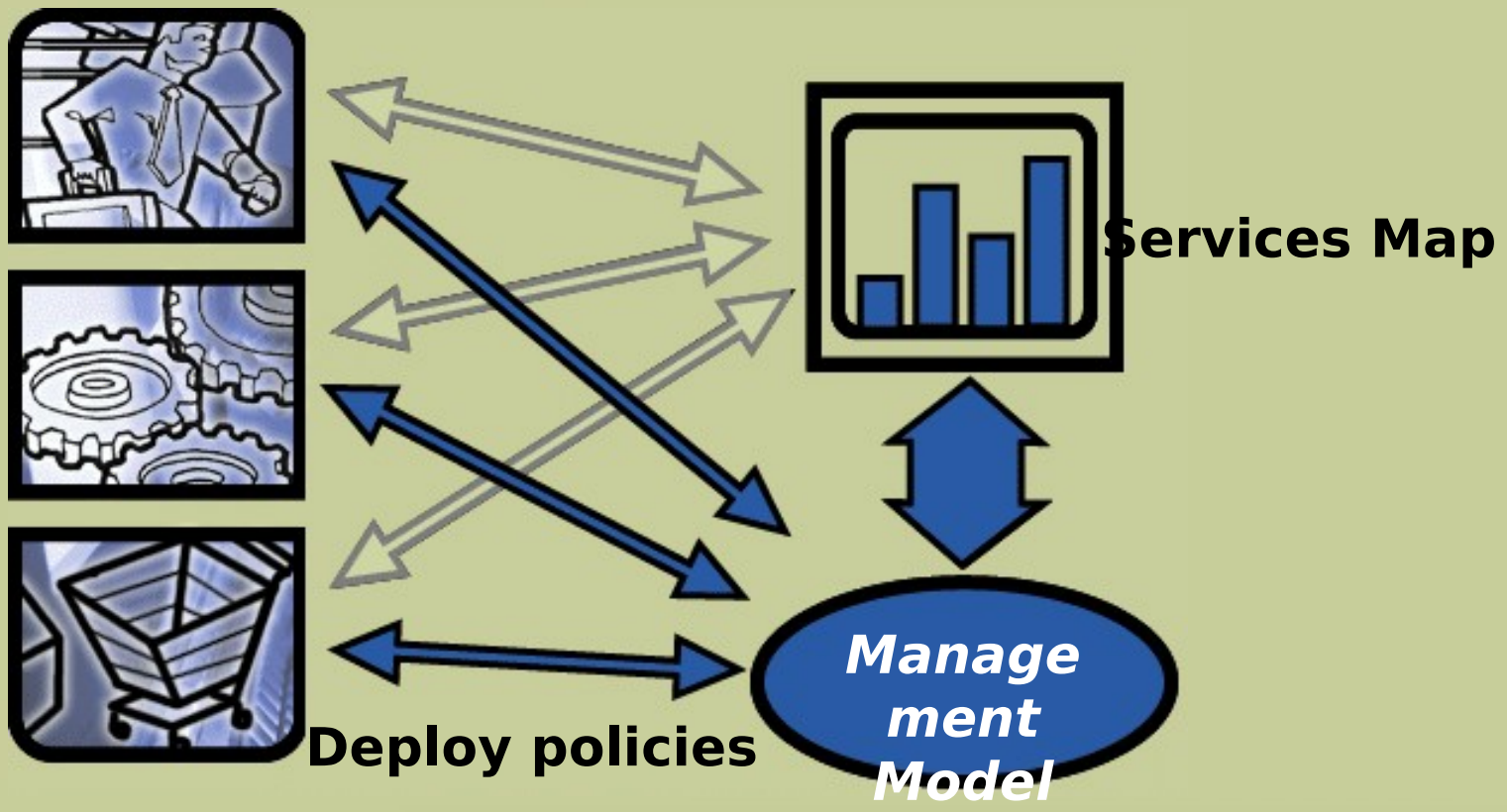
Instant Intelligence

- *Service discovery*
- *Policy deployment*
- *Application knowledge*
- *Business/IT knowledge captured*



Fast Results

Service Discovery in Action



Management Model
The "Intelligence" Repository

Services Map

Service Discovery

Manage ment Model

IT Experience/Knowledg

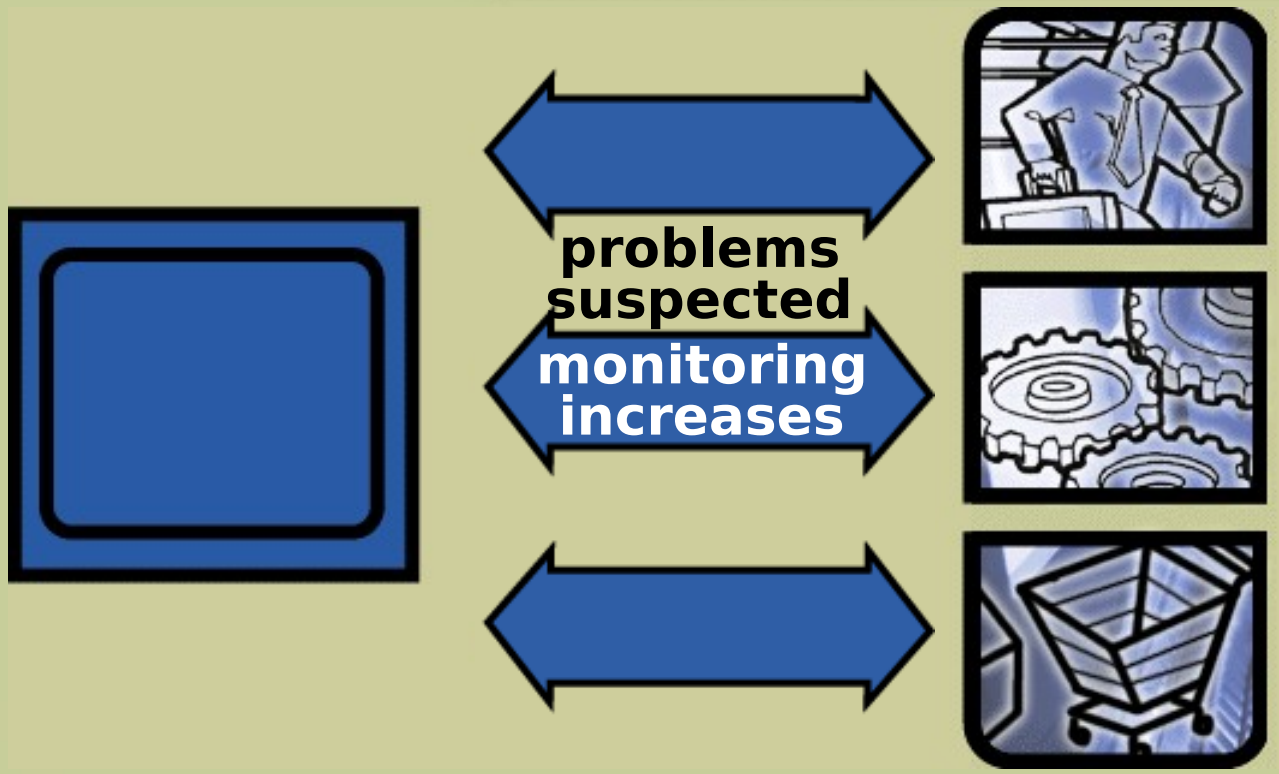
Business Knowledge

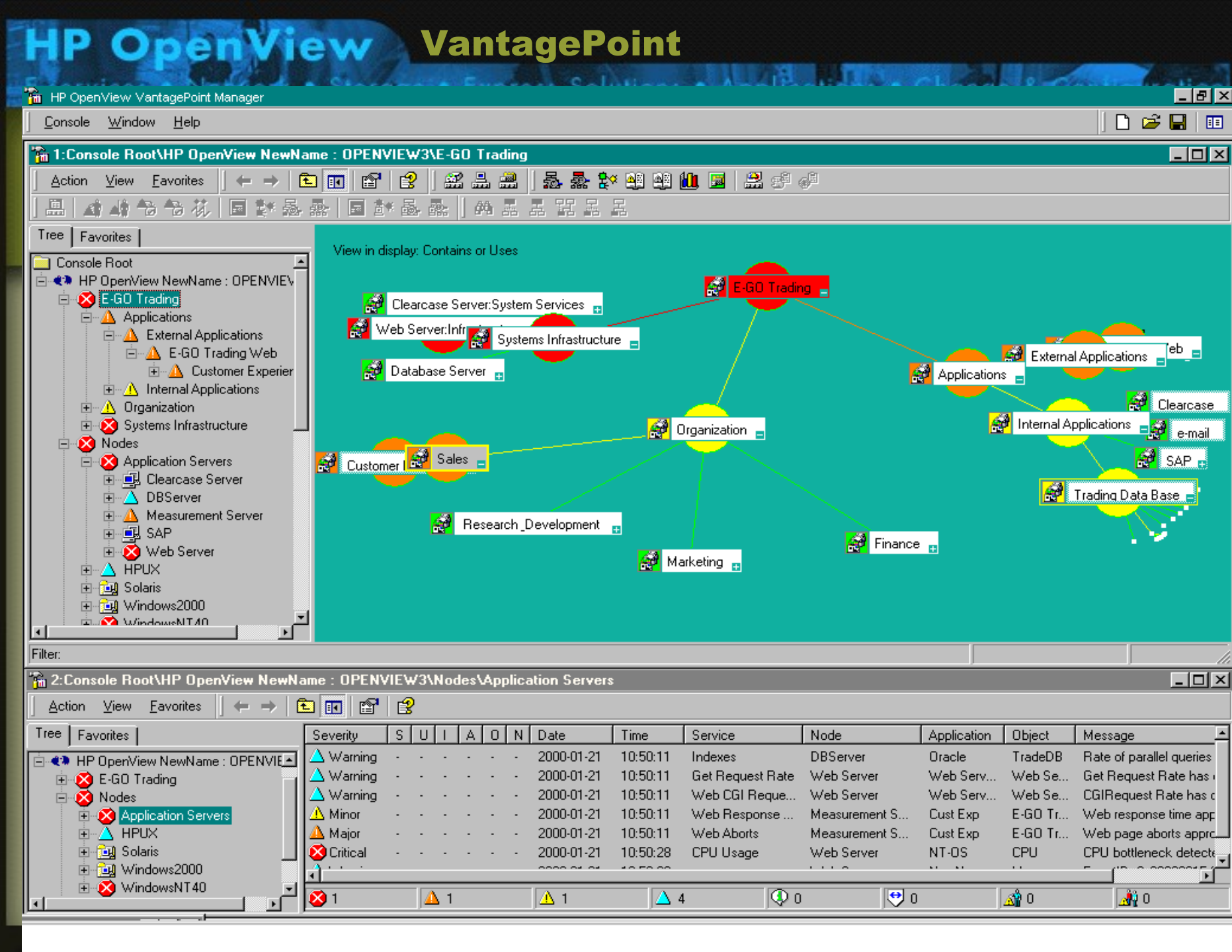
Active Intelligence

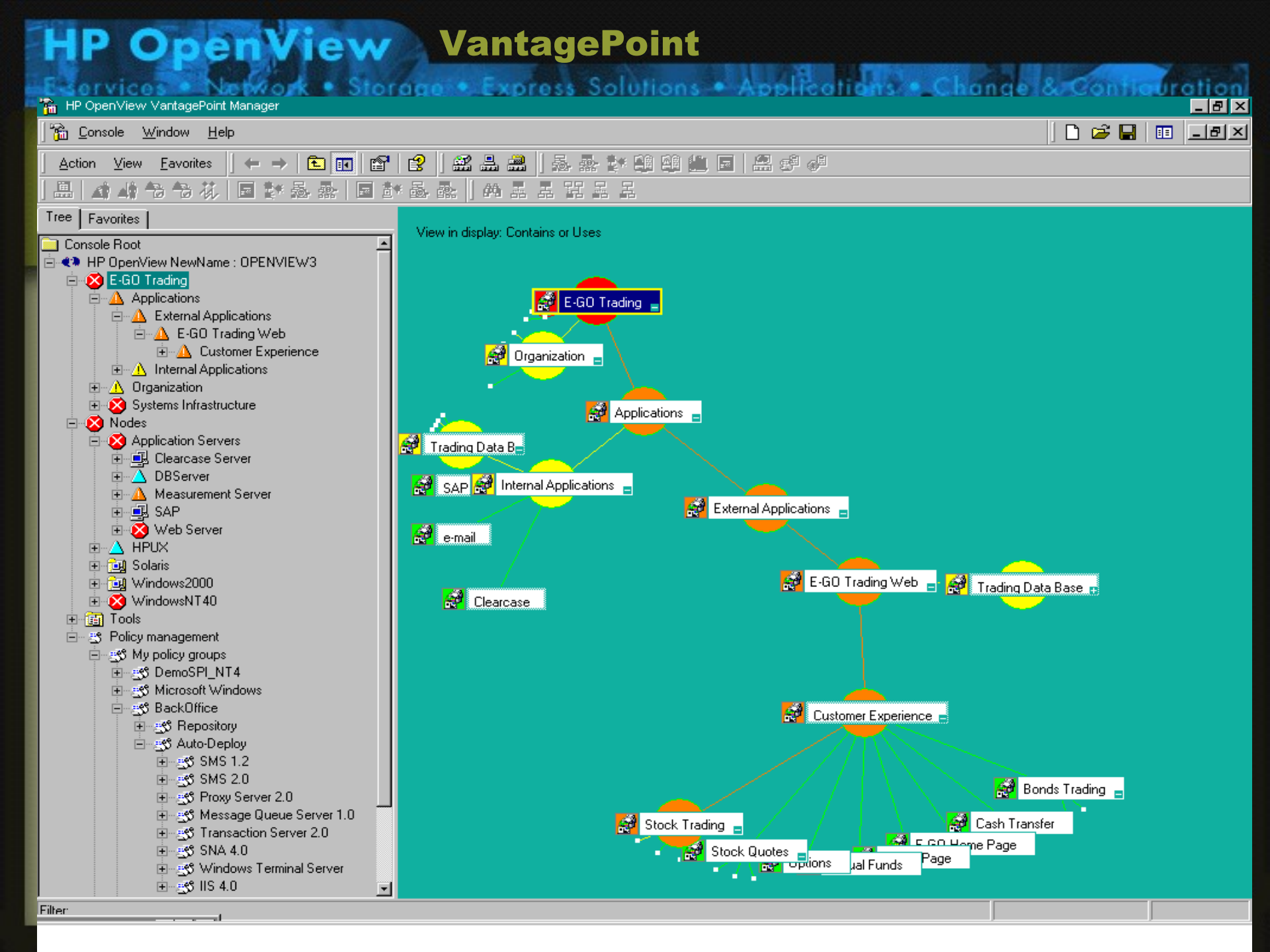
- ***Dynamic measurement***
- ***Guided root-cause analysis***
- ***Adaptive correction***

Adaptive Availability

Active Intelligence in Action




HP OpenView VantagePoint
HP OpenView VantagePoint Manager
Console Window Help
1:Console Root\HP OpenView NewName : OPENVIEW3\E-GO Trading
Action View Favorites
Tree Favorites
Console Root
HP OpenView NewName : OPENVIEV
E-GO Trading
Applications
External Applications
E-GO Trading Web
Customer Experier
Internal Applications
Organization
Systems Infrastructure
Nodes
Application Servers
Clearcase Server
DBServer
Measurement Server
SAP
Web Server
HPUX
Solaris
Windows2000
View in display: Contains or Uses
E-GO Trading
Clearcase Server:System Services
Web Server:Infr
Systems Infrastructure
Database Server
Applications
External Applications
Clearcase
Internal Applications
e-mail
SAP
Trading Data Base
Organization
Customer
Sales
Research_Development
Finance
Marketing
Filter:
2:Console Root\HP OpenView NewName : OPENVIEW3\Nodes\Application Servers
Action View Favorites
Tree Favorites
HP OpenView NewName : OPENVIE
E-GO Trading
Nodes
Application Servers
HPUX
Solaris
Windows2000
WindowsNT40
Severity S U I A O N Date Time Service Node Application Object Message
Warning 2000-01-21 10:50:11 Indexes DBServer Oracle TradeDB Rate of parallel queries
Warning 2000-01-21 10:50:11 Get Request Rate Web Server Web Serv... Web Se... Get Request Rate has
Warning 2000-01-21 10:50:11 Web CGI Reque... Web Server Web Serv... Web Se... CGIRequest Rate has
Minor 2000-01-21 10:50:11 Web Response ... Measurement S... Cust Exp E-GO Tr... Web response time app
Major 2000-01-21 10:50:11 Web Aborts Measurement S... Cust Exp E-GO Tr... Web page aborts appro
Critical 2000-01-21 10:50:28 CPU Usage Web Server NT-OS CPU CPU bottleneck detecte
1 1 1 4 0 0 0 0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Solaris
Windows2000
WindowsNT40
Tools
Policy management
My policy groups
DemoSPI_NT4
Microsoft Windows
BackOffice
Repository
Auto-Deploy
SMS 1.2
SMS 2.0
Proxy Server 2.0
Message Queue Server 1.0
Transaction Server 2.0
SNA 4.0
Windows Terminal Server
IIS 4.0
View in display: Contains or Uses
E-GO Trading
Organization
Applications
Trading Data B
SAP
Internal Applications
External Applications
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Bonds Trading
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Cash Transfer
Stock Quotes
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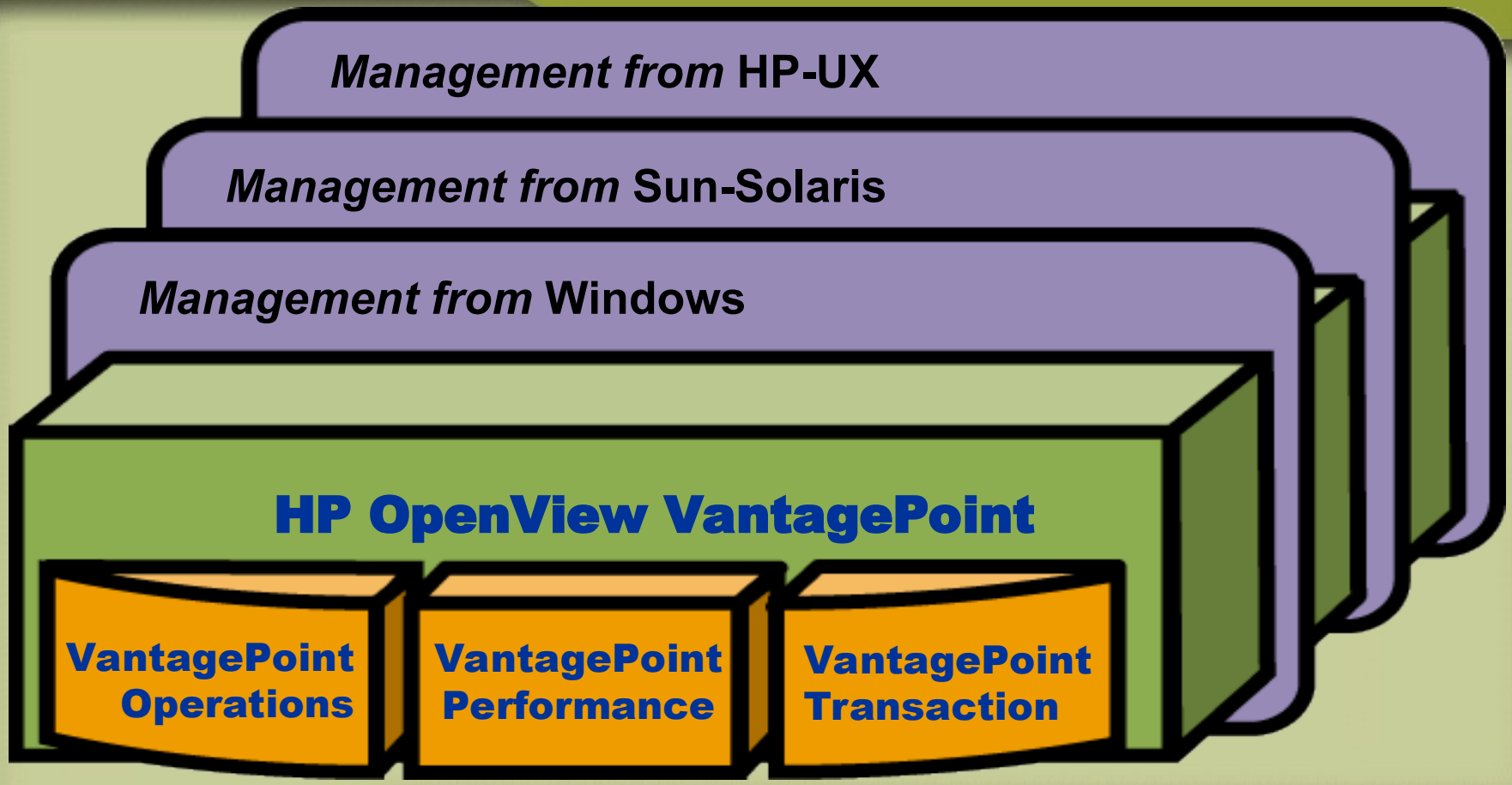
The VantagePoint Solution



The Complete Solution

- Customer Care support bundled with VantagePoint

New!

- Customer Care upgrades
  - Extend to 24x7
  - Premier

New!

- Investment protection

In Summary: The New Management for the New Enterprise

VantagePoint

See immediate business impact	Biz-driven Intelligence
Fast results	Instant Intelligence
Auto-adaptive	Active Intelligence
Complete Solution	Customer Care
The complete customer experience	Biz Transaction Mgmt